

How to register to use our “Ask My GP” online service

Go to our website www.westquaymedicalcentre.co.uk

Click the Ask My GP logo on our homepage



You will then be directed to the below page where you can either:

- Access self-help guides
- Consult our team

Get help from your practice on any matter, but **do not use in emergencies**.

50 characters remaining

Get self help first


Consult your own GP

Do not use in emergencies

If you would like to contact our team, select “Consult your own GP”

On the next screen, you can select:

- **No, please sign me up** if you have not used the system before and would like to make an account
- **Yes, let me login** if you have already made an account



Have you been here before?

No, please sign me up

Yes, let me login

If you have selected “**No, please sign me up**”, you will be required to complete a form (example below).

Create Account

Please enter your details to use the service.

First Name(s)

Surname

Email

Phone number

Postcode

Password

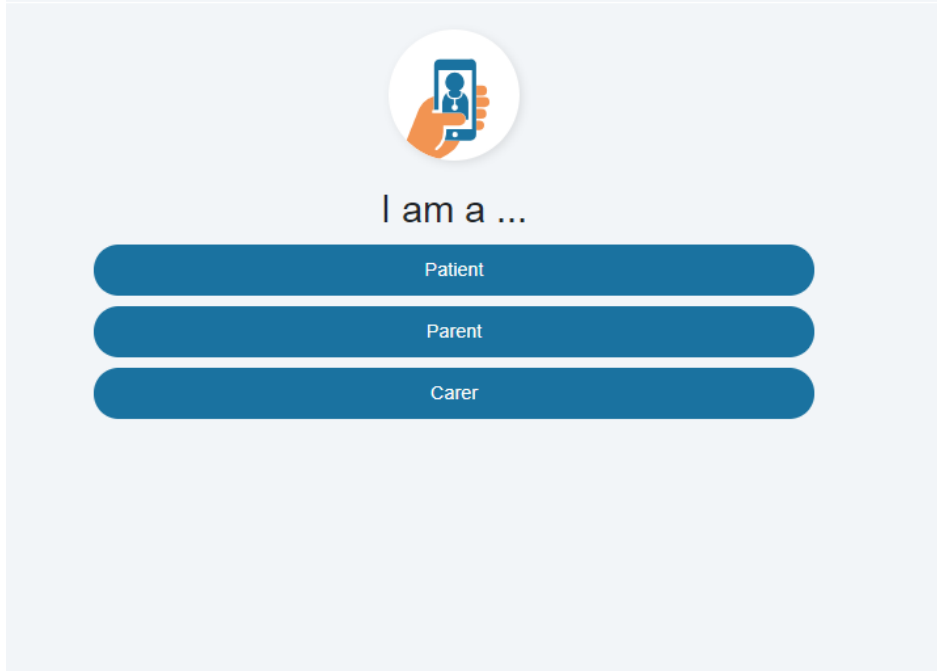
Please accept **The end-user licence agreement**

We may email you concerning your personal requests. We may process your personal data, which may be shared in anonymised form for research purposes. We do not email patients for marketing purposes or pass your personal details to third parties.

Your password will need to be at least 8 characters long, and can't be things like "password", "12345678" or "abcdefgh". The most important thing is not to use short passwords (we suggest more than 8 characters). Spaces are allowed, so you can use a long phrase of three or four random words. A shorter password with a mix of character types will also work unless it is a very common pattern.

Once the above form has been completed, you will now be able to use the Ask My GP system.

The next page will look like this:



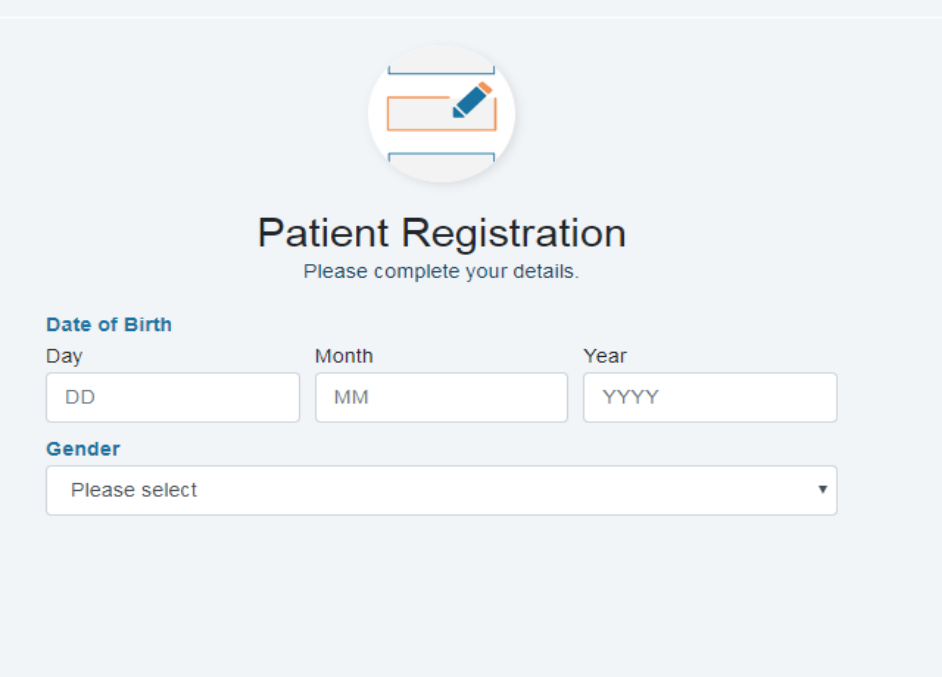
I am a ...

Patient

Parent

Carer

If you are receiving advice for yourself, select I am a Patient. You will then be required to complete further details about yourself.



Patient Registration

Please complete your details.

Date of Birth

Day Month Year

DD MM YYYY

Gender

Please select

The details that you provide will be verified by the Practice once received.

Once you have completed this form you will be directed to start using Ask My GP. You will only need to register yourself for the system once.